

Summerville DREAM Job Description – Summerville Skates Attendant

Summerville Skates Attendant – seasonal part time position

Summerville DREAM operator of Summerville Skates is looking for a seasonal part time employees to join us this winter season! We are a seasonal temporary outdoor ice rink located at 208 S. Cedar Street, Summerville SC open from mid November through early January. The perfect candidate loves working with guests, is self-motivated, and comfortable working in a busy atmosphere. Enjoy working outdoors and meeting people from all over the region, state and nation.

Duties of the position include renting skates, helping with concession service, light snow removal (if needed), and ice machine cleaning operations, guest services and dealing with a large volume of participants, point of sale operations, and basic computer skills. Customer experience is a plus, ice skating rink experience not required.

Shifts vary, with weekday, evening, weekend, holiday, early morning and late night shifts. We are a community organization with very clear business operations and return on investment goals. We want our crew to be happy and love coming to work and that they participate in the overall success of Summerville Skates.

Please do not hesitate to ask any questions about the position. Applicants must be of legal age and eligible work status for employment.

Seasonal Part Time Employment

Salary: \$8.00 - \$10.00

Based on experience and work assignments

Experience (preferred)

- Customer Service
- Event management assistance
- Retail or sales

Work Location: Summerville Skates – 208 S. Cedar Street Summerville SC 29483

This Job Is Ideal for Someone Who Is:

- Dependable -- more reliable than spontaneous, work independently and take direction
- People-oriented -- enjoys interacting with people and working on group projects
- Detail-oriented -- would rather focus on the details of work than the bigger picture
- Safety minded – understanding that safety is our first priority
- Task focused – there are no jobs beneath skill level
- Outcome-oriented -- results-focused with strong performance culture
- Team-oriented -- cooperative and collaborative and able to work throughout the winter season

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This Job Skills and Task

- Customer service – ticket sales, customer intake, review rules and regulations, ability to communicate written and verbally
- Safety – assist with skate rental, monitor rink use and provide assistance for customers on the ice
- Custodial – clean restrooms, organize ice skates, clean equipment and general facility updates
- Security – enforce rules and regulations, follow established work rules/procedures
- Maintenance – ability to clean the ice (with hand tools and ice machine), work on general repairs for the rink, work late nights / early morning to resurface ice
- Other task as assigned – flexible to update different task without stress and accommodate organization needs

Working Conditions and Physical Abilities

- a. Ability to function outdoors in a wide range of weather conditions
- b. Ability to pass First Aid and CPR test and preform skills as needed
- c. Ability to follow instructions effectively and to work with minimum supervision in a responsible and competent manner; to readily accept directions from those in a supervisory capacity; to be able to accept constructive criticism without resentment
- d. Ability to establish and maintain an effective working relationship with fellow employees; deal courteously and clearly with the public; demonstrate good judgment, tact and courtesy
- e. Ability to perform in high stress situations
- f. Ability to pass a criminal background check and drug test as assigned
- g. Ability to lift at least 50+lbs and work a minimum of 12 continuous hours
- h. Ability to work throughout the season and succeed staff training
- i. Must possess a clear speaking voice and the ability to communicate.
- j. This position requires a professional demeanor and an orientation towards customer service.

While performing the duties of this job, the employee is regularly required to sit, walk, run, skate, walk on ice, perform lifesaving techniques and stand; reach with hands and arms; speak, hear and see. The employee is occasionally required to stoop, kneel, crouch, glide or climb. The noise level in the work environment is usually moderate to “crowd size”

Summerville DREAM is an equal employment opportunity employer. Employment decisions are based on merit and business needs, and not on race, color, citizenship status, national origin, ancestry, gender, sexual orientation, age, weight, religion, creed, physical or mental disability, marital status, veteran status, political affiliation, or any other factor protected by law.